



HEALTHCARE ASSOCIATES in Medicine

A Division of Orlin & Cohen Medical Specialists Group
2535 Arthur Kill Rd, Staten Island, NY 10309
Tel: (718) 448-3210 or (718) 667-7500

Executive Office

NONDISCRIMINATION STATEMENT

Healthcare Associates in Medicine, a Division of Orlin & Cohen Medical Specialists (HCA), complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HCA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Healthcare Associates in Medicine, a Division of Orlin & Cohen Medical Specialists:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters through Video Remote Interpretation (VRI)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters through Video Remote Interpretation (VRI), or Audio Interpretation via Telephone

If you need these services, contact the office manager(s). If you believe that HCA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Department of Compliance
2535 Arthur Kill Road
Staten Island, NY 10309
Phone: 718-448-3210 Ext 132
Fax: 718-984-2642

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the manager(s) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Phone: 1-800-368-1019 or 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak Spanish, Chinese, Russian, French Creole (Haitian Creole), Korean, Italian, Yiddish, Bengali, Polish, Arabic, French, Urdu, Tagalog, Greek, or Albanian, language assistance services, free of charge, are available to you. Please contact the office manager.